

ADVICE FOR MANAGING PAYMENTS



Advice on managing payments for shopping, prescriptions, supplies etc

NEVER take a bank card from someone to pay for goods. It's a huge safeguarding issue.

Pay for the goods yourself in advance.

If the recipient uses internet banking or PayPal, send a photo of the receipt when you've collected the goods along with your bank details for them to make the transfer ahead of delivery.

OR

Provide a receipt and either your bank account details for payment and leave in an envelope with the goods on the doorstep OR contact the recipient in advance with the cost of the goods for them to leave cash in an envelope on the doorstep immediately prior to collection.

(Notes and coins can be washed if there are concerns about contamination)

In order to safeguard everyone, if you cannot afford to pay for goods in advance, please only collect items that have been paid for in advance by the recipient. This is particularly important for larger grocery shops.

If someone has not made payment for goods that have been delivered after 48 hours please contact an admin. They may need a wellbeing check or be in financial difficulty. If so, additional support may be required from outside agencies which we can help with.